LISTENING 1 (Items 1-7) (7 marks)

You are going to hear a conversation between a tourist, Emma, and a tour guide, Said, at a visitors' centre. Listen twice, and shade the correct option.

1. How long will Emma stay in Oman?

○ five days ○ one week ○ two weeks

2. What does Emma want to see most?

○ the beaches ○ the mountains ○ the desert

3. When is the best time to visit the Wahiba Sands?

○ early morning or late afternoon ○ at noon ○ at midnight

4. How will Emma travel to the desert camp?

○ by bus ○ by four-wheel-drive car ○ by camel

5. What should Emma bring for the desert night?

○ a warm jacket ○ an umbrella ○ a sleeping bag

6. What else does Said recommend near the camp?

○ a turtle beach ○ a waterfall and pools ○ an old castle

7. How much does the two-day trip cost?

○ 45 rials ○ 75 rials ○ 120 rials

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LISTENING 2 (Items 8-15) (8 marks)

You are going to hear a hotel manager talk about working in the hospitality industry.

Part One: Write not more than FOUR WORDS OR A NUMBER.

8. How long has the manager worked at the hotel?

_____

9. How many rooms does the hotel have?

_____

10. When is the hotel's busiest season?

_____

11. What do guests mention most in their reviews?

_____

Part Two: Shade the correct option.

12. What did the manager study at college?

- ○ hotel management
- ○ cooking
- ○ languages

13. What was her first job at the hotel?

- ○ receptionist
- ○ waitress
- ○ cleaner

14. What is the most important skill in hospitality, in her opinion?

- ○ speaking many languages
- ○ remembering names
- ○ listening carefully to guests

15. What advice does she give young people?

- ○ travel before you study
- ○ start in any department and learn
- ○ study abroad immediately

LISTENING SCORE: _____ / 15

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